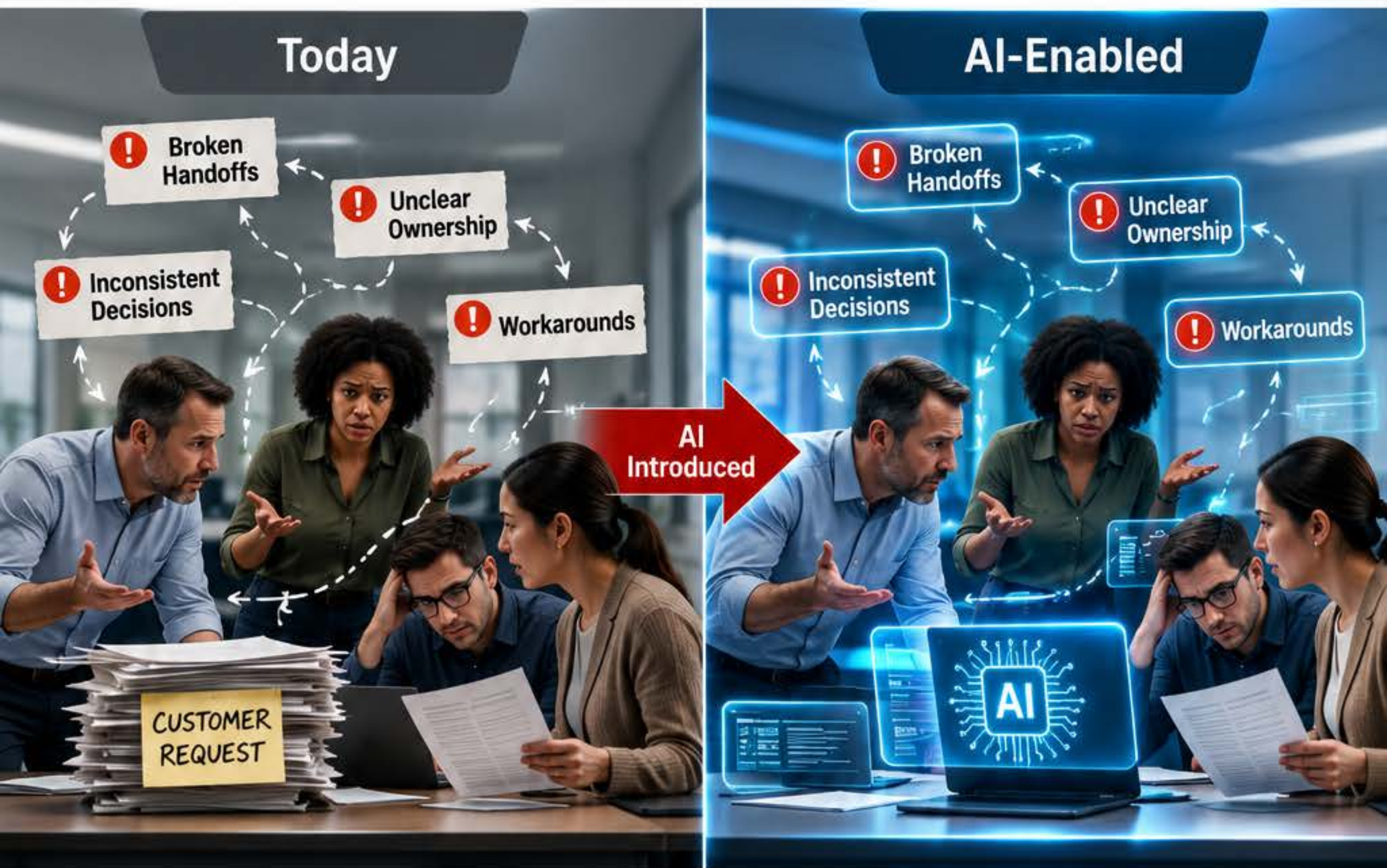


AI Doesn't Leave Your Operational Problems Behind. It Brings Them With It.



- ❗ Broken handoffs.
- ❗ Unclear ownership.
- ❗ Inconsistent decisions.
- ❗ Workarounds people depend on just to keep work moving.

AI does not make those problems disappear.
It carries them into the new way of working—
and can help repeat them faster and at greater scale.

**The technology may be new.
The operational problems are not.**

“

“The reasons for companies to employ process management are greater than ever before. All companies should give process management a hard look, especially those that are serious about AI.”

— Thomas H. Davenport
and Thomas C. Redman
Harvard Business Review



AI raises the stakes for process management.

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