



Methodologies and Technologies for Improving Organizational Performance

Day 1 – November 5, 2008

8:15-8:30	WELCOME Gregg V. Rock, Editor & Founder, BPMInstitute.org & SOAINstitute.org
8:30-9:15	MASTER MIND SESSION: ENABLING THE PROCESS-CENTRIC AGILE ENTERPRISE Moderated by: Tom Dwyer, Vice President, Research, BrainStorm Group & Editorial Director, BPMInstitute.org
9:20-10:05	BEST PRACTICES KEYNOTE: BACK TO THE FUTURE-LESSONS LEARNED FROM PAST FUTURES
10:05-10:15	COFFEE BREAK
10:15-11:00	KEYNOTE: DIMENSIONS OF BUSINESS CHANGE Featuring: Brett Champlin, CCP, CDMP & President, ABPMP.org
11:05-11:50	ORGANIZATIONAL PERFORMANCE SYMPOSIUM KEYNOTE: THE SECRET WEAPON THAT LEAN PROVIDES FOR BPM Featuring: Shelley Sweet, President, I-4 Process Consulting
11:55-12:40	PANEL: WHAT'S NEXT FOR BPM SUITES? Moderated by: Bruce Silver, Principal, Bruce Silver Associates
12:40-1:55	BIRDS OF A FEATHER LUNCHEON SPONSORED BY: BPMINSTITUTE.ORG & SOAINSTITUTE.ORG
1:55-2:40	DESSERT AND COFFEE ON THE SOLUTIONS SHOWCASE
2:45-3:30	CAN SIX SIGMA AND BUSINESS PROCESS MANAGEMENT COEXIST? Marvin Wurtzel, Principal Consultant, Marvin M. Wurtzel & Associates
3:35-4:20	CASE STUDY: APPLYING PROCESS DESIGN PRINCIPLES
4:25-5:10	CLOSING ANALYST KEYNOTE: ENABLING BUSINESS PROCESS INNOVATION Featuring: Tom Dwyer, Vice President, Research, BrainStorm Group & Editorial Director, BPMInstitute.org
5:10-6:30	EVENING WELCOME RECEPTION ON THE SOLUTIONS SHOWCASE SPONSORED BY: BPMINSTITUTE.ORG & SOAINSTITUTE.ORG

Day 2 – November 6, 2008

8:30-9:15	OPENING KEYNOTE: BPM GOVERNANCE & SUSTAINABILITY Featuring: Andrew Spanyi, Author of <i>More for Less: The Power of Process Management & Business Process Management is a Team Sport: Play it to Win!</i>
9:20-10:05	BEST PRACTICES KEYNOTE: MAKING THE TRANSITION TO SERVICES ENGINEERING
10:10-10:40	COFFEE BREAK ON THE SOLUTIONS SHOWCASE
10:45-11:30	PANEL: TRANSFORMING TO A PROCESS DRIVEN ENTERPRISE Moderated by: Tom Dwyer, Editorial Director, BPMInstitute.org & Vice President, Research, BrainStorm Group
11:35-12:20	ORGANIZATIONAL PERFORMANCE SYMPOSIUM KEYNOTE: CREATING A NEW PROCESS USING PROCESS DESIGN PRINCIPLES Featuring: Daniel J. Madison, Author of <i>Process Mapping, Process Improvement, and Process Management</i> & Owner, Value Creation Partners
12:20-1:20	HONORARY CERTIFICATE OF TRAINING LUNCHEON SPONSORED BY: BPMINSTITUTE.ORG & SOAINSTITUTE.ORG
1:20-2:05	DESSERT AND COFFEE ON THE SOLUTIONS SHOWCASE
2:10-2:55	CASE STUDY: COLLABORATIVE PROCESS IMPROVEMENT
3:00-3:45	BRIDGING THE GAP BETWEEN IT & BUSINESS: A PROPOSED MODEL Cherie Wilkins, Partner, Performance Design Lab
3:50-4:35	COMMUNITY OF PRACTICE
4:40-5:10	CLOSING SESSION: CONFERENCE WRAP-UP AND IMPORTANT TAKE-AWAYS Tom Dwyer, Vice President, Research, BrainStorm Group & Editorial Director, BPMInstitute.org & William Ulrich, President, Tactical Strategy Group