

BrainStorm CHICAGO APRIL 5-8, 2010 Chicago Mart Plaza

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BrainStorm Chicago Session Descriptions:

Monday - April 5, 2010

8:15AM-9:00AM

BEST PRACTICES KEYNOTE: HOW DOES A BUSINESS DETERMINE THE ROLE OF THE CLOUD IN TODAY'S BUSINESS STRATEGIES AND EVER CHANGING OPERATING MODELS?

Featuring: George Barlow, Chief Executive Officer, Cloud Harbor, Inc.

As businesses transform and change to meet the ever changing demand to remain competitive, what role does the Cloud have in the new operating models? Using a Business Architecture Framework enables organizations to identify which capabilities will benefit from Cloud strategies and which capabilities can be differentiated through internal technology development.

9:00AM-12:00PM

INNOVATION WORKSHOP: CLOUD COMPUTING - REALIZING OPPORTUNITIES & OVERCOMING CHALLENGES

Enterprises large and small are drawn by the advantages of cloud computing – pay-for-use, self-service, elastic scalability and the elimination of hardware management – resulting in very low barriers to entry and exit and high agility. Significant innovations in virtualization and distributed computing, as well as improved access to high-speed Internet and a weak economy, have accelerated interest in cloud computing. This workshop will use presentations, demonstrations and case studies to explore technology, research, implementation experiences from various industries, the legal aspects of privacy and compliance, security and management concerns, and new business models.

12:00PM-2:00PM

EXECUTIVE LUNCHEON: PROVEN STEPS TO BPM SUCCESS

This presentation will share how an organization is using BPM software to improve organizational performance, deliver better customer solutions, and establish the company as a leader in today's world of extreme competition.

2:00PM-5:00PM

INNOVATION WORKSHOP: USING BPMS TECHNOLOGY TO REALIZE THE BPM VALUE PROPOSITION

Participants will learn, how BPM solutions are architected, what are the key requirements to keep in mind for an enterprise class BPMS. They will see a detailed demo on how the process based applications are modeled, deployed and improved. They will also have an opportunity to learn from the real life case studies on how BPMS has helped various government organizations.

Demonstrations will be given on automated process discovery and complex process management.

Tuesday - April 6, 2010

8:15AM-9:00AM

OPENING KEYNOTE: BUSINESS ARCHITECTURE IMPACT ON CORPORATE CULTURE

Featuring: Julie Decker, Director, Business Architecture, State Farm Insurance Company

The information shared will include understanding the change management dynamic from a strategic level, planning level, and execution level to institutionalize business architecture into a corporate culture. Practical consideration will be provided that is based on 7+ years of change management experiences including lessons learned and a perspective on best practice will be shared.

9:00AM-12:00PM

INNOVATION WORKSHOP: ALIGNING STRATEGY AND EXECUTION THROUGH BUSINESS ARCHITECTURE

Moderated by: Greg Suddreth, Founding Board Member, BusinessArchitectureInstitute.org

This session will address the complete spectrum of activities required to achieve enterprise alignment, optimize execution across the business process value chain and help organizations gain a sustainable strategic advantage through true enterprise visibility and continuous improvement. It will describe an integrated enterprise software platform that unifies business strategy and architecture, process analysis and optimization, and managed human and system-centric process execution.

12:00PM-2:00PM

EXECUTIVE LUNCHEON: CASE MANAGEMENT STRATEGIES AND BEST PRACTICES

This presentation will show how Case Management approaches are changing how companies look at typical BPMS solutions. Case Management is not new but can have an immediate positive impact on your company, your employees and your financial bottom-line.

2:00PM-5:00PM

INNOVATION WORKSHOP: ADVANCED TECHNOLOGIES FOR PROCESS DISCOVERY, DESIGN AND MANAGEMENT

This session will use presentations and customer-delivered case studies to explore the “Triple Crown of BPM” – Technology, Methodology, and Execution. The schedule for the topics is:

Technology – Innovations across the BPM Life-Cycle
Methodology - Applying Agile development techniques to BPM Initiatives
Execution - Realizing the promise of BPM in your Organization.

5:00PM-5:45PM

FOUNDER CLOSING KEYNOTE: REFLECTIONS FROM 2009; OUTLOOK FOR 2010

Featuring: Gregg V. Rock, President & Founder, BrainStorm Group, Inc

A review of the activities and progress achieved in 2009 and a forecast of the activities to be pursued in 2010. Mr. Rock will review the progress made in the Social Networking website.

Wednesday - April 7, 2010

8:15AM-9:00AM

OPENING KEYNOTE: TRANSFORMING AN ENTERPRISE - A PROCESS-DRIVEN APPROACH FOR IMPLEMENTING THE BUSINESS STRATEGY AT SLOAN VALVE COMPANY

Featuring: Tom Coleman, Chief Process Officer, Sloan Valve Company

The current economic crisis has inspired consensus between governments and business that significant changes must be implemented to return to a healthy, sustainable economy. The current ‘imperative’ is to effectively introduce and manage change as an integrated, continuous program. This presentation will deal with key aspects related to starting up BPM efforts at Sloan Valve Company, key issues related to process transformation, and BPM best practices. It will define business transformation as a change initiative to align the People, Process and Technology at Sloan Valve with its business strategy and vision - leading to the realization of its intended benefits. Mr. Coleman will discuss lessons learned and provide practical advice on ensuring that your BPM efforts get off to the right start and that your BPM program thrives.

9:00AM-12:00PM

INNOVATION WORKSHOP: USING BUSINESS DECISION MANAGEMENT TO IMPROVE BUSINESS PROCESSES

Business Decisions are the missing link joining BPM and SOA to Business Rules. This workshop explores strategies for maximizing ROI for operational business decisions and BPM/BDM projects. It features a management and practical perspective presented through industry luminaries, independent analysts and experienced real-world practitioners from world class organizations.

12:00PM-2:00PM

EXECUTIVE LUNCHEON: A TRULY BUSINESS-FRIENDLY APPROACH TO BPM AND BRM

This presentation will teach how to dramatically reduce a company's cost - and risk - while building agile, dynamic applications, managed directly by the business with significantly fewer IT constraints. In the context of real-world customer examples, it will explain how BPMS/BRMS technology can deliver the lowest TCO and best management visibility.

2:00PM-5:00PM

INNOVATION WORKSHOP: APPLYING BPM TO TRANSFORM YOUR BUSINESS

The question is: how do you get to great – in this case, great BPM – that can deliver levels of transparency, productivity and accountability across your agency or business. This starts with understanding the actionable, practical and proven steps for success. This workshop will discuss BPM technology, methodologies for adoption, and real-world best practices from successful agencies and companies that will leave you with a formula for BPM success.

Thursday - April 8, 2010

8:15AM-9:00AM

OPENING KEYNOTE: ENABLING THE PROCESS-CENTRIC AGILE ENTERPRISE

Featuring: Tom Dwyer, Vice President, Research, BrainStorm Group & Editorial Director, BPMInstitute.org

In these times of significant uncertainty about future revenues, companies are asking senior executives to examine current processes and suggest ways of streamlining operations and reducing waste. Businesses are examining ways to improve operational efficiency by paying more attention to process management and improvement. BPMInstitute.org has observed an increased interest in introducing the concepts and principles of business process management to the company's office workforce.

9:00AM-12:00PM

INNOVATION WORKSHOP: SPECIFYING THE APPROPRIATE DISCIPLINES AND TECHNOLOGIES TO IMPROVE ORGANIZATIONAL PERFORMANCE

Featuring: Tom Dwyer, Vice President, Research, BrainStorm Group & Editorial Director, BPMInstitute.org

The unforgiving challenge facing most senior professionals and mid-level executives is to make quality decisions faster. Many of those decisions include making key investments in IT – doing the right things and doing things right. Each of these breakthrough concepts – BPM, BDM, SOA, BA and OP – are significantly inter-related and must form a foundation for a holistic approach to the building of an agile infrastructure to support an agile enterprise. Using presentations, customer-delivered case studies and moderated panels, this session will address the complete spectrum of activities required to specify this holistic solution.

12:00PM-2:00PM

BIRDS OF A FEATHER LUNCHEON

The Birds-of-a-Feather luncheon enables you to sit at a theme-based table to participate in a discussion with your peers on a topic of interest. Share similar concerns and issues and learn what others are doing.

2:00PM-5:00PM

INNOVATION WORKSHOP: DESIGNING AND IMPLEMENTING AN ORGANIZATIONAL PERFORMANCE IMPROVEMENT PROGRAM

Featuring: Tom Dwyer, Vice President, Research, BrainStorm Group & Editorial Director, BPMInstitute.org

Building on the morning session, this workshop will translate the specifications to a roadmap and actionable plan. It will answer questions such as:

- How do I invest both tactically and strategically?
- What business case methodology should I use to justify and measure the benefits of these investments?
- Do best practices exist for undertaking each of these initiatives?
- How do I get started and what realistic objectives should I set in year 1, 2, and 3?

Using presentations, customer-delivered case studies and moderated panels, this session will address the challenges to be met when delivering a holistic solution.